

**ADDENDUM**  
**EOI (Ref. No. EOI/KCCB/IT/2020-1)**  
**for**

**Supply, Installation, Testing, Configuration, Integration, Implementation, Commissioning and Maintenance of BUSINESS INTELLIGENCE & DATA ANALYTICS (DASHBOARD) SOFTWARE AND DIGITAL MARKETING**

*(After Pre-bid meeting dated 30.05.2020)*

Sr. No.	Ref. to EOI Page/Para/Sub-para	Terms before Pre-bid meeting	Revised terms after Pre-bid meeting held on 30.05.2020
1	Page 4 para 6 sub-para 6.6	Bidder must have 3 years experience in the field of implementation proposed solutions.	Bidders shall have two years experience in the field (Business Intelligence or Digital Marketing or Both as the case may be) out of which one year in implementation of the software/service/solution that is being proposed to the Bank.
2	Page 4 para 6 sub-para 6.7	The proposed solutions should have been supplied & managed by the bidder in at least three Public Sector Banks/ Private Sector Banks / Cooperative Banks/ Regional Rural Banks during the last 2 years and be currently running in India.	The proposed solutions should have been supplied & managed by the bidder in at least one Public Sector Banks/Private Sector Banks /Cooperative Banks/ Regional Rural Banks/ Financial Institution during the last three years.
3	Page 5 para 6 sub-para 6.8	In case of OEM as Bidder, should have a turnover of more than Rs. 50 Core in the last successive three Audited Financial years and in case of Authorized Channel Partner/Distributor as a bidder should have a turnover Rs. 30 Core in the last successive three Audited Financial years cumulatively.	In case of OEM/Software Developer as Bidder, should have a turnover of more than Rs. 5 Crore in the last successive two Audited Financial years and in case of Authorized Channel Partner/Distributor as a bidder should have a turnover Rs. 3 Crore in the last successive two Audited Financial years from each of the business of Business Intelligence or Digital Marketing as the case may be. (Certificate to this effect from CA is required)
4	Page 5 para 6 sub-para 6.9	The Bidder should have been posting profits for last three financial years and should have a net positive worth.	The Bidder should have been posting profits for last two financial years and should have a net positive worth.
5	Page 5 para 7	<b>Earnest Money Deposit (EMD)</b> Earnest Money @ Rs. 5,00,000/- (Rupees Five Lakhs Only) should be submitted along with the EOI in the form of Demand Draft payable in favour of the Managing Director, The Kangra Central Cooperative Bank Limited at Dharamshala. EOIs without Earnest Money shall be out rightly rejected.	<b>Earnest Money Deposit (EMD)</b> Earnest Money Rs.3,00,000/- for Business Intelligence (Dashboard) and Rs.2,00,000/- for Digital marketing should be submitted along with the EOI in the form of Demand Draft payable in favour of the Managing Director, The Kangra Central Cooperative Bank Limited at Dharamshala. EOIs without Earnest Money shall be out rightly rejected.
6	New Addition	<b>Period of Contract :</b> The contract will be for three years with annual (year to year) renewal based on the performance of the selected bidder.	

7	Page 4 para 6 sub-para 6.2	Manufacturer Authorization Certificate from OEM be enclosed as Annexure EG- 2.	Manufacturer Authorization Certificate from OEM for Hardware and Original Software Developer for software be enclosed as Annexure EG- 2.
8	New Addition (As per RBI Guidelines )	<p>1. ASPs shall certify any new products, updates, upgrades as having been developed following secure coding practices. The application architecture shall be tested to safeguard the confidentiality and integrity of data being stored, processed and transmitted. An assurance to this effect shall be shared with the bank/RBI as and when requested.</p> <p>2. The bidder shall provide for right to audit by the Bank or the Reserve Bank of India. The bidder shall allow the Bank or Reserve Bank of India or persons authorized by it to access the bank's documents, records of transactions, logs and other necessary information given to, stored or processed by the service provider within a reasonable time, as and when so required.</p>	

**Note :** As per Term No. 11 at Page 6 of EOI : Submission of EOI : Copy of above terms shall be initialed and stamped by the authorized signatory and should be submitted as part of EOI.